



Best Western Hotel Santa Caterina

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any requests, please write to santacaterina.ct@bestwestern.it

CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel's car park is private, is located outside and is uncovered.

The hotel's car park is surfaced with cobblestone.

Number of reserved parking spots for expectant mothers	n° 1
Number of reserved parking spots for persons with disabilities, identified with signs	n° 1
Distance from main entrance	m 10

To avoid the difference in level between the path and the main entrance door, the secondary entrance can be used. The path is surfaced with cobblestone.

MAIN ENTRANCE AND RECEPTION



The access door has a double hinged door that opens outwards. The door has a D pull handle.

Inside there is a carpet runner/doormat and there is a parquet flooring.

In the lobby, there are seats, namely armchairs, sofas, and chairs.

The portorage service is not available.

Height of reception desk	cm 115
Height of lowered desk	not present

LIFTS



Our hotel has 1 lift to access the floors and is located in the lobby.

Size of inner cabin	cm 140 x 96
Height of call button	cm 96
Sliding doors	double hinged door
Type of door opening	on one side only
Width of clear opening	cm 80
Audible indication of floors	yes, with just an acoustic signal
Call button with braille or raised characters	yes
Button panel with braille or raised characters	yes
Button panel with large characters	yes



INTERNAL ROUTES

The corridors have a parquet floor and along the paths there are no doors or passages narrower than 90 cm. There is some protruding wall decor.

Stairs

Our hotel is a 2-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

Lighting

Lighting location	wall lighting
Light control system	automatic sensor



TOILET FACILITIES

The toilet facilities are located in the restaurant and in the lobby.

There is a bathroom access room.

Size of bathroom access room	cm 138 x 210
Type of flooring in the bathroom access room	tiles
Door style	hinged door
Type of lighting	switch

Bathroom features

Size of bathroom	cm 180 x 167
Type of flooring	tiles
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	yes
Wall hung toilet	no
Bidet shower next to toilet	no
Floor-level shower	no
Grab bars	yes
Baby changing table or station	yes

ACCESSIBLE ROOM



There is 1 accessible room for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	parquet
Door style	hinged door
Lock style	keycard
Type of handle	lever handle
Space around bed	on both sides
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	button/touchscreen operating panel
Air-conditioning	button/touchscreen operating panel

Accessible bathroom features

Size of bathroom	cm 200 x 248
Type of flooring	tiles
Door style	sliding door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	yes
Wall hung toilet	no
Bidet shower next to toilet	no
Floor-level shower	yes
Grab bars	yes

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

CATERING



Breakfast Room

The hotel's breakfast room is on the first floor and has the following features:

Difference in level/obstacles	no
Type of flooring	parquet
Main door style	double hinged door
Opening direction	inwards
Shape of tables	square and rectangle
Position of table legs	on all sides
Type of seats	chairs
Table service	yes
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Restaurant

In the hotel there is an accessible restaurant that is located on the first floor.

Difference in level/obstacles	no
Type of flooring	parquet
Main door style	double hinged door
Opening direction	inwards
Shape of tables	square and rectangle
Position of table legs	on all sides
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Bar

In the hotel there is an accessible bar that is located on the first floor.

Difference in level/obstacles	no
Type of flooring	parquet
Main door style	not present
Shape of tables	single-piece counter
Type of seats	stool h 75
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Height of counter	cm 108
Height of lowered counter	not present
Table service	yes
Open 24 hours	yes